

Logic Underwriters Help Desk Issues

USF&G

Printing-

When I hit the submit button to print nothing happens.

Solution- Must have adobe acrobat. Forms come in PDF format.

Solution- Disable pop up blockers.

Colonial Lloyds

Install-

I installed the new version and my database is gone.

Solution- Before installing save the three database files. (quotes.dbf, quotes.cdx, and quotes.fpt)

Printing-

I can't print the application etc.

Solution- The printer could be out of memory. Print to a different printer.

Solution- Change the paper size from letter to legal.

Solution- Install the print driver of HP laser III

Solution- Check the printer's folder to verify the right printer is selected as the default printer.